

Recovery at Work

Stakeholders

For a safer workplace.

Employer

The employer can represent a group or individuals that the injured worker would report to. This can include **supervisor/manager, human resources (HR), dealer principle/working director, etc..**

Return to Work Coordinator

The Return to Work (RTW) Coordinator is responsible for managing workplace injuries, maintaining injury register, Implementation and upkeep of Return to Work Program. Their primary role is to ensure the employer meets their workers compensation obligations.

Case Manager

(claim service provider)

The claim service provider handles the employers' claims. The provider can vary depending for different employers. The main contact who is assigned to manage claims is the **case manager** who is supported by a team including their **technical specialist (TS), injury management specialist (IMS) and team leader (TL)**

icare

(nominal insurer)

icare is the nominal insurer (NI) in NSW for workers compensation and are responsible for all matters relating to workers compensation policies, premiums and costing.

Motor Trades Care

Motor Trades Care can be appointed as your Return-to-Work Coordinator, our **Care and Recover** Program is designed to help businesses meet obligations and minimise further risk of injury. Enquire **HERE** for more information.

Medical Practitioners

Their role is to provide medical advice and support to the injured worker. This includes the **nominated treating doctor (NTD), nominated treating specialist (NTS), Independent medical examiner (IME), Independent medical consultant (IMC)**

Allied Health Providers

Their role in the injured workers recovery is providing ongoing treatment and guidance until their ready for pre-injury duties. These include **physiotherapist, exercise physiologist, chiropractor, osteopath, psychologist and counselling services, etc..**

Rehabilitation Provider

A rehabilitation provider's role is to monitor and support the injured worker to ensure they're on track for recovery. Services they provide are **functional assessments, workplace assessments, vocational assessments, etc..**

Support Network

The support network can vary for the injured worker depending on their circumstances. This includes family, friends and legal representatives.

